



Mirror Guidelines and Warranty

Guidelines for Allowable Standards in Custom Mirror Installation:

Mirror, a thing of beauty – like a diamond, is not perfect. A diamond radiates its brilliance and beauty, and while highly esteemed, it is not perfect. It hides its imperfections in many sparkling facets. To see them requires great magnification – but, they are there, nonetheless. A clear diamond is a rare find or must be cut from larger diamonds taking only the clearest portion.

A mirror, having only one facet, is many times larger. It's manmade – both the glass and the silvering. Because the glass is silvered, it magnifies, even accentuates tiny flaws, most cannot be seen at less than 30 degree angles or from more than three to four feet distance. This has become the acceptable standard of measurement for minute imperfections in the mirror. They take nothing away from the mirror's brilliance, beauty and life. A mirror without tiny imperfections are rare or must be cut from a large mirror sheet. Like a diamond.

Allowances are also necessary for the off true conditions of walls that are to support the custom mirror installation. Often walls can be made to seem true through the design and installation of mirror. However, some wall surfaces bow in and out many times from corner to corner and may require an installation tolerance of up to 3/16" out of plane for adjoining sheets of mirror. While every effort will be made to eliminate distortion of reflection, some may occur where bows and bellies on the wall are too great.

An important consideration in the installation of a wall of mirror is the allowance for motion in the walls. They expand, contract and vibrate with weather conditions, trains, planes, traffic, etc. Because they do, a maximum of 1/16" allowance is made where mirror joins mirror and up to 5/32" at ceilings and corners.

For insets, the edge of a radius top or special pattern cut should allow up to 3/16" between mirror and side walls. This allows for wall motion and permits the installer to make the installation without damage to mirror or sidewalls.

While clear mirror is normally thought to be without color, it is nonetheless, silvering on glass. And, glass, when viewed from the edge of the mirror against white ceilings. The shade or color could vary slightly from sheet to sheet and every effort will be made to match color tints as closely as possible.

We are concerned with quality and always strive to give the most satisfactory mirror installation. We use the best products available to us in mirror, tools, adhesives and hardware. Our technicians are well trained in the latest techniques of custom design and installation, experienced and knowledgeable. With this combination, we can, at best, give our customers a near perfect custom mirror installation.

Customers should understand that we cannot be responsible for any defects in the mirror resulting from abuse, neglect, improper cleaning, accidental breakage caused by anyone other than our employees. It isn't unusual for a customer to want to clean a newly installed wall mirror before mastic that supports it to the wall has time to set up. The pressure applied to the mirror surface pushes and holds the mirror in a warped configuration, creating distortion that cannot be corrected without replacement of the mirror at the expense of the customer.

Each custom mirror installation is subjected to several inspections during design, cutting and fabricating, and installation.

We invite your inspections too. But please let us know quickly, within the first two or three days, of any imperfections that are beyond the allowable standards. Otherwise, they must be considered as caused by other than our installers and not our liability. Our limits of liability cannot exceed the purchase price of the installation.

Warranty:

Three-year warranty on mirror from discoloring, clouding or spotting from date installed.